

Apply for the Lifeline Program Online

Lifeline is a federal program that lowers the monthly cost of phone or internet service.

If your household is eligible, you can receive:

- Up to \$9.25/month on your phone, internet, or bundled service, or
- Up to \$34.25/month if you live on qualifying Tribal lands.

What to do next

Follow the steps below to submit a Lifeline application online. This typically takes about 10 minutes to complete. You may need to provide additional information or documentation to confirm your eligibility, identity, or home address.

If you have questions during the application process, contact the Lifeline Support Center by email at <u>LifelineSupport@usac.org</u> or call (800) 234-9473 from 9 a.m. to 9 p.m. ET.

	Follow these steps to apply online	What the steps look like
1	Tap or click on the web browser on your mobile device or desktop computer. • Enter LifelineSupport.org in the web address bar and tap Go/Search on your mobile device or Enter on the keyboard. • Then, tap or click Apply Now.	Get Lifeline Support Get Connected to Phone or Internet Service Lifeline is a federal program that lowers the monthly cost of phone or internet service. Apply Now Recertify
2	Tap or click Get Started to start your application.	Phone. Internet. Or both. For less. Lifeline lowers the monthly cost of phone or internet service.



3	Fill out your first and last name as it appears on your official documents, like a Social Security Card or State ID.	What is your full legal n The name you use on official docume State ID. Not a nickname. First Name Last Name(s) If you have multiple last names put them all into the box below.		
4	Fill out your date of birth. • Enter the month. • Enter the day. • Enter the year.	What is your date of bir Month Day	th? Year	
5	Do you want us to check your identity with the last four digits of your Social Security Number? • If yes, enter the last four digits of your Social Security Number. • If no, select the Number on Tribal ID option and enter your Tribal identification number.	How do you want us to We'll use this information to see if you credit status. Social Security Number This is the fastest option if you k Enter last 4 digits of your SSN XXX - XX - This is required if you're applyin Number on Tribal ID Look for this number on your ca	(SSN) now the last 4 digi	ts of your SSN.
6	Fill out your home address.This cannot be a PO Box.	What is your home add The address where you will get service able to add a mailing address later. Street Number and Name 123 Street Road City Your City or Town		Apt, Unit, etc. Zip Code



7	 Do you qualify for Lifeline through a child or dependent? If no, tap or click Next. Go to step 8 to continue. If yes, tap or click Yes, then select Next. Go to step 7a if you qualify through a child or dependent. 	Do you qualify for Lifeline or the Affordable Connectivity Benefit through your child or a dependent? If you do not qualify on your own, you can sign up for Lifeline or the Affordable Connectivity Benefit through your child or dependent if they participate in any of the qualifying programs. No, I qualify by myself. Yes, I qualify through my child or dependent.
7a	Fill out your child or dependent's information. You'll need to: Fill out their first and last name. Fill out their date of birth. Verify their identity by using the last four digits of their Social Security Number or a Tribal ID number. Tap or click Next. Go to step 8 to continue.	What is their full legal name? The name you use on official documents, like your Social Security Card or State ID. Not a nickname. First Name Middle Name (Optional) Last Name(s) If they have multiple last names put them all into the box below. What is their date of birth?
		Month Day Year MM DD YYYY How do you want us to check their identity? We'll use this information to see if they're eligible. It won't affect their credit status. Social Security Number (SSN) This is the fastest option if you know the last 4 digits of their SSN. Enter last 4 digits of their SSN XXX - XX - Number on Tribal ID Look for this number on their card or documentation.

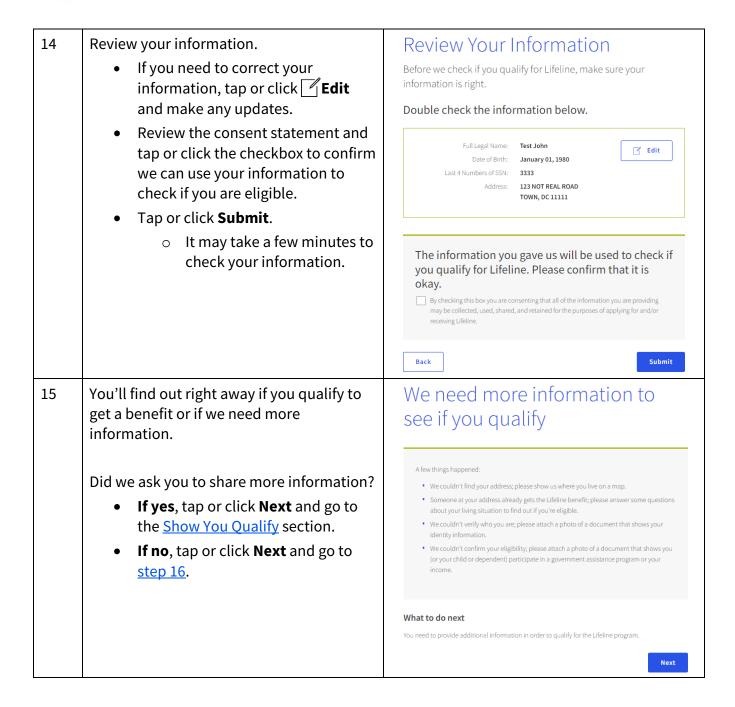


8	Create an account to save your information and continue your application. • Enter a username. It can be an email address or a unique ID. • Enter a password that is a mix of letters, numbers, and symbols.	Choose your username. Choose something you can easily remember like your email address or your name in some form. Save this information somewhere secure because you will need to use it again. Username
	Type the same password again.	Choose your password. Make sure it is something you can remember. Save this information somewhere secure because you will need to use it again. Password Requirements ① At least 8 characters long ① At least 1 capital letter ① At least 1 number (0-9) ② At least 1 special character (!@#\$%^&*) ② No restricted phrases ③ Confirm Password Type the same password again. Show Password
9	Fill out your contact information. • Enter your email address. • Notifications about your application will go to the email address you share. • Enter your phone number (optional). • Tap or click the checkbox to enter a mailing address if different from your home address. • This can be a PO Box.	Your Contact Information What is your email address? We will use your email to send you important reminders and information about your application and enrollment. example@email.com I want to provide an alternate email. What is your phone number? (Optional) () - By providing a phone number, you consent to letting USAC contact you at that phone number via artificial or prerecorded voice message or text for important reminders and updates about your Lifeline or ACP benefit. For text messages, message and data rates may apply. Text STOP to end messages. Do you want to provide a mailing address? Yes, my mailing address is different than home address



10	 Tell us your preferred language (optional). Tap or click English, Spanish, or Both. 	What is your preferred language? (Optional) We will send outreach to you about your Lifeline or ACP benefit in the language(s) you select. You may select more than one language. English Español Both
11	 Review the terms and conditions. Tap or click the checkbox to confirm you accept. Tap or click Submit. 	Terms & Conditions By checking this box, I accept the terms and conditions of the National Verifier system. Back Submit
12	Tap or click Start Lifeline Application to continue filling out your application.	My Applications Here are all your applications from the last 180 days. You can start a new application when your last one expires. Return to Application Start Lifeline Application
13	 Tell us how you qualify. Tap or click the checkbox next to all that apply. Tap or click Next. 	Confirm your program participation Which of the following programs do you participate in? Check all that apply. SNAP (Supplemental Nutrition Assistance Program) or Food Stamps (?) Medicaid Supplemental Security Income (SSI) Federal Housing Assistance (?) Veterans Pension and Survivors Benefit Programs Tribal Specific Program (only choose if you live on Tribal lands) I don't think I participate in any of these programs, I may qualify through my income. I don't participate in any of these, but I have a child or dependent who may. (?)







16	Read each statement and enter your initials.	I agree, under penalty of perjury, to the following statements:
		Initial I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).
		Initial I agree that if I move I will give my service provider my new address within 30 days.
		Initial I understand that I have to tell my service provider within 30 days if I do not qualify for Lifeline anymore, including: 1. I, or the person in my household that qualifies, do not qualify through a government program or income anymore. 2. Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).
		Initial I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit. ①
		Initial I agree that all of the information I provide on this form may be collected, used, shared, and retained for the purposes of applying for and /or receiving the Lifeline Program benefit. I understand that if this information is not provided to the Lifeline Program Administrator, I will not be able to get Lifeline benefits. If the laws of my state or Tribal government require it, I agree that the state or Tribal government may share information about my benefits for a qualifying program with the Lifeline Program Administrator. The information shared by the state or Tribal government will be used only to help find out if I can get a Lifeline Program benefit.
		Initial All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.
		Initial I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.
		Initial My service provider may have to check whether I still qualify at any time. If I need to recertify my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.
		Initial If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 54.400(e) of the Lifeline rules. O
17	 Finish your application. Enter your first and last name. Tap or click the checkbox to confirm you understand this is a digital signature. Tap or click Submit. 	Your Signature Type your full legal name below Test John I understand this is a digital signature, and is the same as if I signed my name with a pen.
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Back



18 Your application is approved!

- Contact a participating phone or internet company to get your benefit.
- Sign up by the deadline or you'll need to re-apply.

Contact a phone or internet company to get your benefit

You're approved to get your Lifeline benefit. **Sign up by November 6, 2024**.

What to do next

If you already have service

Contact your phone or internet company and say, "I have been approved for the Lifeline program and would like to apply it to my service."

If you don't currently have service

Find a phone or internet company in your area and say, "I have been approved for the Lifeline program and would like to sign up for service."

Application II

Q90774-69740

Full legal name

Test John

123 Not Real Road, Town, DC 11111

Method of identity verification:

Last 4 digits of SSN



Show you qualify

This section shows what you'll need to do if we ask you to share more information or documentation to confirm your eligibility, identity, or address. For more information, review our Acceptable Documentation Guide (available in English and Spanish).

What to do if you need to show us What the steps look like Proof of your address Find your address on the map below You may be asked to confirm your address by locating where you live on the map. We couldn't find your address, please show us where you live on the map. 123 NOT REAL ROAD TOWN, DC 11111 Show us where you live. Tap or click on the map to move the pin to How to find your address on the map your address, or use the (+) button to zoom Tap or click on the pin once you have found your address on the map. Tap or click **Next**. Proof of your household Someone at Your Address Already Gets Lifeline or the Affordable Connectivity You may be asked to confirm if your household qualifies for the Lifeline benefit. We need more information to determine whether you qualify for Lifeline or the Affordable Connectivity Benefit. Only one monthly benefit is allowed per household. Do you share money (income and expenses) with another adult who gets Lifeline or the Affordable A household is a group of people who live together Connectivity Benefit? This can be the cost of bills, food, etc., and income. If your spouse receives the Affordable Connectivity Benefit, please answer "Yes" to this question. and share money, even if they are not related to Yes No each other. Answer the questions. Tap or click **Next**. for Lifeline or the Affordable Connectivity Benefit. If you do not complete this by then, you wil



Proof of your Social Security Number

You may be asked to share a document to confirm your Social Security Number.

- Share a document that includes:
 - 1. Your first and last name,
 - 2. The last four digits of your Social Security Number.
- Tap or click **Take a photo** or **Choose a file** to attach a photo or copy of the document.
- Tap or click **Next**.

Share proof of your Social Security number (SSN) Your document must include:

- Your first and last name Test John
- The last four digits of your Social Security numbe xxx-xx-3333

Here are common examples:

- A Social Security Card
- A Social Security Benefit Statement (SSA-1099)
- A W-2 from the last 2 years
- A prior year's state, federal, or Tribal tax return

How to add your photo or scanned copy

Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types: jpg, jpeg, png, pdf, or gif.

- Make sure your image is not blurry
- Make sure your document is not cut off and we can see all four side:
- Make sure you have good lighting

Choose a file

Proof of your Tribal ID Number

You may be asked to share a document to confirm your Tribal ID number.

- Share a document that includes:
 - 1. Your first and last name,
 - 2. Your Tribal ID number.
- Tap or click **Take a photo** or **Choose a file** to attach a photo or copy of the document.
- Tap or click **Next**.

Share proof of your Tribal ID Number

Your document must include:

- Test John
- 333333

Here are common examples:

- An official certificate or letter from your tribe's enrollment office
- A Certificate of Degree of Indian Blood (CDIB)

Common mistakes:

 Some CDIB cards do not include the required information. If yours does not, then it will not be accepted

How to add your photo or scanned copy

Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types: jpg, jpeg, png, pdf, or gif.

- Make sure your document is not cut off and we can see all four sides
- · Make sure you have good lighting

Choose file

Back



Share proof of your date of birth

Proof of your date of birth

You may be asked to share a document to confirm your date of birth.

- Share a document that includes:
 - 1. Your first and last name,
 - 2. Your date of birth.
- Tap or click Take a photo or Choose a file to attach a photo or copy of the document.
- Tap or click Next.

Your document must include: • Your first and last name: Test John • Your date of birth: 1/01/1980 Here are common examples: • A Driver's license that is not expired • A Possport that is not expired • A birth certificate • A U.S. governement, military, state or Tribal issued ID that includes your date of birth and is not expired • A Certificate of Naturalization, Certificate of U.S. Citizenship, or Consular Matricular ID How to add your photo or scanned copy Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types: jpg, jpeg, png, pdf, or gif. • Make sure your image is not blurry • Make sure your image is not blurry • Make sure you have good lighting Choose a file

Proof that you are alive

You may be asked to share a document to confirm you are alive.

- Share a document that includes:
 - 1. Your first and last name,
 - 2. An issue date within the last three months.
- Tap or click Take a photo or Choose a file to attach a photo or copy of the document.
- Tap or click **Next**.

Share proof of life Your document must include: • Your first and last name: Test John • An issue date within the last three months Here are common examples: • A current utility bill • A paystub • A mortgage or lease statement • A retirement or pension statement of benefits • A notarized letter that confirms your identity and that you are alive How to add your photo or scanned copy Please attach a picture or scanned copy of your document. Files must be less than 10 MB and one of the following file types; jpg, jpeg, png, pdf, or gif. • Make sure your image is not blury • Make sure your mage is not blury • Make sure your document is not cut off and we can see all four sides • Make sure you have good lighting Choose file



Proof of your eligibility

You may be asked to share documents that confirm your eligibility (such as your income or participation in a government program).

- Choose how you qualify.
- Tap or click **Next.**

Proof of your income

To show **proof of your income**, you'll:

- Tell us how many people live in your household.
- Confirm if your annual income is at or below the amount shown.
- Share a document that includes:
 - 1. Your name or your dependent's name,
 - 2. Your annual income,
 - 3. An issue date within the last 12 months.

Proof of your program participation

To show **proof of your program participation**, you'll:

- Tell us which program you participate in.
- Share a document that includes:
 - 1. Your name or your dependent's name,
 - 2. The name of the program,
 - 3. The name of the government, Tribal entity, or program administrator that issued the document,
 - 4. An issue date within the last 12 months or expiration date in the future.

Share more information to see if you qualify With your help, we can confirm you qualify in a few more steps. Do you have a document that shows your income? Ves. I have a document such as pay stubs, last year's tax return, or a social security statement. No. But I have a document that shows I (or my child or dependent) participate in a program such as SNAP or Medicaid. Next

Share more information to see if you qualify based on income

You may qualify if your annual income meets certain requirements.

How many people live in your household? Number of people in my household:	
Is your annual income at or below \$20,331? ⑦	
No. But I have a document that shows I (or my child or dependent) participate program such as SNAP or Medicaid.	ein a
Back	Next

Share proof of your program participation

0 :	SNAP (Supplemental Natrition Assistance Program) or Food Stamps ①
	Medicaid
) :	Supplemental Security Income (SSI)
	Federal Housing Assistance ①
) ·	Veterans Pension and Survivors Benefit Programs
) ·	Tribal Specific Program (only choose if you live on Tribal lands)
	don't think I (or my child or dependent) participate in any of these programs, but I may qualify through my income .



The final step is to certify and sign the application I agree, under penalty of perjury, to the following form. Read each statement and enter your initials. Enter your first and last name. Lagree that if I move I will give my service provider my new address Initial Tap or click the checkbox to confirm you understand this is a digital signature. not qualify for Lifeline anymore, including: Tap or click Submit. 1. I, or the person in my household that qualifies, do not qualify through a government program or income anymore. 2. Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services) Initial I know that my household can only get one Lifeline benefit and, to the Lagree that all of the information Lprovide on this form may be collected, used, shared, and retained for the purposes of applying for and /or receiving the Lifeline Program benefit. I understand that if this information is not provided to the Lifeline Program Administrator, I will not be able to get Lifeline benefits. If the laws of my state or Tribal share information about my benefits for a qualifying program with the Lifeline Program Administrator. The information shared by the state or Tribal government will be used only to help find out if I can get a Lifeline All the answers and agreements that I provided on this form are true Initial I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines If I need to recertify my Lifeline benefit, I understand that I have to respond by the deadline or I will be rem and my Lifeline benefit will stop. If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 54.400(e) of the Lifeline rules. ① Your Signature Type your full legal name below I understand this is a digital signature, and is the same as if I signed my name with a We are reviewing your You have submitted your application! documents We'll email you when our review is complete with It generally takes about 15 minutes, but could be up to 2 days instructions on what to do next.